

	<b>LINBRAZE S.r.l.</b> C/da Torre Chimera snc 93019 Sommatino (Italy)	<b>QUALITY POLICY</b>	Page 1 of 1
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**LINBRAZE SRL** adopts an operational philosophy based on effective communication, integrity while serving its customers, and equality and concern about its employees.

Our vision is to exceed customers' expectations, in term of quality, safety, costs, delivery and value. Furthermore, we dedicate ourselves to the creation of a profitable business culture based on the following principles:

### **OUR PEOPLE**

**LINBRAZE SRL** is committed to equality in job opportunities and in rewards. Our employees' well-being and interests are the most important things in every aspect of our activities and in how we manage our business. **LINBRAZE SRL** is committed to:

1. Create and cultivate a successful environment based on honesty and integrity;
2. Fair sharing of the company's success;
3. Empowerment through training and communication;
4. Individual growth and equal opportunities;
5. Prepare and provide a safe and secure work environment.

Our **business partners** and our **suppliers** are part of Linbraze too.

### **OUR CUSTOMERS**

Customers' needs are fundamental for us and they represent the highest priority in our business. Our duty is to identify and define, in a proactive way, our customers' needs, facing promptly all the requests, without creating false expectations.

### **THE INSTITUTIONS**

In our daily activities, our enduring aims are: the respect for the Environment, the respect of the current laws regarding Environment and Health and Safety at Work.

### **OUR QUALITY**

**LINBRAZE SRL** is committed to the achievement of a competitive excellence, and to provide products and services that satisfy and exceed our customers' expectations:

1. We respect all the customers' legal and regulatory requirements;
2. We allow our employees to achieve company and professional aims;
3. We improve constantly our processes through the SGQ.

Starting with a clear definition of customers' needs, we constantly try to satisfy and exceed their expectations. We comply to each applicable standard and customers' specific requests, and we provide processes that guarantee the achievement of this goal, in order to create a solid and high-level economic business.

<b>Date</b>	<b>The Management</b>
<b>09.05.2017</b>	<b>ANTONIO DI PRIMA</b>